

Job Title: Restaurant Manager

Location: Denver, Colorado

About Us:

We are a vibrant and popular casual counter-service restaurant located in the heart of Denver, Colorado. Known for our dedication to delivering authentic Middle Eastern flavors, friendly atmosphere, and commitment to providing exceptional dining experiences, we are seeking a dedicated and experienced Restaurant Manager to join our team and help us continue to delight our guests.

Position Summary:

As the Restaurant Manager, you will be responsible for overseeing all aspects of our restaurant's daily operations. You will play a critical role in ensuring our guests receive top-notch service, our team members are motivated and well-trained, and the restaurant meets its financial goals. The ideal candidate should be passionate about the hospitality industry, have strong leadership skills, and a proven track record in restaurant management.

Key Responsibilities:

1. Operational Leadership:

- Supervise and coordinate all front-of-house and back-of-house activities.
- Ensure compliance with health and safety regulations and maintain a clean and sanitary environment.
- Develop and implement standard operating procedures to enhance efficiency and consistency.
- Coordinate any building maintenance, ensuring repairs are completed in a timely and cost-effective manner.
- Effectively troubleshoot any operational inefficiencies - missed items in orders, portion size control, product/supply costs, etc.

2. Guest Experience:

- Uphold high standards of service and guest satisfaction.
- Address guest concerns and feedback promptly and professionally.
- Foster a welcoming and friendly atmosphere for all guests.
- Manage back-end guest interactions: responding to reviews on various platforms (Yelp, Google, UberEats, GrubHub, DoorDash, etc.)

3. Team Management:

- Recruit, train, and motivate staff members.
- Manage weekly staffing schedule for FOH
- Set performance expectations and provide ongoing feedback.
- Create a positive work environment and resolve team conflicts.

4. Financial Management:

- Monitor and manage budget, expenses, and financial performance.
- Implement cost-control measures while maintaining food quality and service standards.
- Analyze sales data and make data-driven decisions to increase profitability.
- Manage profit margins for individual menu items and adjust pricing when necessary.
- Manage labor costs through appropriate scheduling.

5. Inventory and Vendor Management:

- Maintain accurate inventory levels and minimize wastage.
- Establish relationships with vendors and negotiate pricing agreements when appropriate.
- Oversee ordering and receiving processes.

6. Marketing and Promotion:

- Collaborate with marketing teams to create and execute promotional campaigns - print/digital advertisements.
- Engage with the local community to enhance the restaurant's reputation.
- Utilize social media and online platforms to drive customer engagement.

Qualifications:

- Proven experience in restaurant management, preferably in a casual dining environment.
- Strong leadership and communication skills.
- Ability to work in a fast-paced and dynamic restaurant setting.
- Proficiency in restaurant software and POS systems.
- Knowledge of food and beverage trends and industry best practices.
- ServSafe certification or equivalent food safety certification is a plus.
- Bachelor's degree in hospitality or related field is preferred.

Benefits:

- Competitive salary: **\$55,000 - \$65,000/yr DOE**
- Opportunities for career growth and development.
- Employee discounts and meal allowances.
- A supportive and inclusive work environment.
- Incredible experience helping turn a new/start-up restaurant into a success story!

If you are a dedicated, passionate, and experienced restaurant professional looking for an exciting opportunity in the heart of Denver's culinary scene, we would love to hear from you. Apply today and join our team in creating memorable dining experiences for our guests.

To apply, please send your resume and a cover letter outlining your relevant experience to **Jobs@zamanfresh.com**

Application Deadline: 9/25/23